Risk-!n

EVENTS FOR RISK PROFESSIONALS

- SECURITY & CYBER
- INSURANCE & CAPTIVES
- RESILIENCE & CONTINUITY
- RISK MANAGEMENT

PROGRAMME 2024

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to better manage risks!

Zürich - Switzerland

30 & 31 MAY , 2024

#RISKIN24

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- Respond Faster
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EDITO

Dear Risk-!nners,

you are here because you want to understand the risk from A to Z, for top to bottom, from left to right.

Risk-!n conference aims to be the swissknife of all risk managers and more broadly speaking, decision makers.

As in previous years, we need to strengthen our competencies in #cyber in order to stay ahead of the game, #esg topics are pressing and better integrated in decision making but not yet in supply chain aspects. We also notice a shift from classic #riskmanagement to more data driven analysis and a stronger integration of #resilience in the overall risk management process. Captive management and alternative solutions to #ristransfers and developing rapidly. Unfortunately, we also have to still be very cautious with our internationally driven decisions due to very complex geopolitics.

Please mix with your peers and do not be afraid to ask provocative questions in order for everyone to progress in their remit.

Enjoy Risk-!n 2024

Stéphane Martin
Risk-!n Co-Founder

Dr. Antoine Lacombe
Risk-!n Co-Founder

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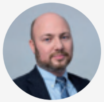

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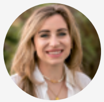

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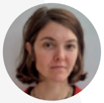

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Danny VAN WELKENHUYZEN
CEO - Managing Director,
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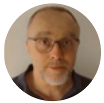
Dimitri CHICHLO
CEO & Founder,
AndSecure

Dr. Birgul COTELLI
President Groupement des Compliance Officers de Suisse Romande et du Tessin (GCO) and Senator for Switzerland at World Business Angels Investment Forum (WBAF),
GCO and WBAF



Dr. Herbert KOCH
President of IARCC, International Association of Risk and Crisis Communication

Dr. Kathrin Anne MEIER
Managing Director,
Corporate Life Mastery GmbH

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Dr. Paul WÖHRMANN
Captive Consultant,
Swiss Re Corporate Solutions Ltd

Emma KARHAN
Head Public Private Partnerships,
Aon UK

Emmanuel JOHANNES
GNIC Representative for Africa,
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Emmanuelle HERVÉ
CEO, EH&A
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Ex-VP of Swiss Steel for
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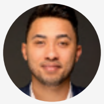

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Specialist Business Continuity
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Senior GRC Strategic
Director DACH
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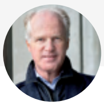

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Partner,
Insight Momentum

Lee OUGHTON
Chief Customer
Officer, SPS
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The Kindness Games

Lisa GAUTHIER
Senior Crisis Communication
Expert, EH&A
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Head of Risk Finance
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Global Produce
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Urs LÜTHY
Head of Commercial Insurance Switzerland
Zurich Insurance Company

Zuzana REBROVA
Lead of Third Party Cyber Risk Management
Swiss Re

DAY 1

Thursday 30 May 2024

Time	Plenary Room	Room 2
8H00	Welcome Coffee & Badge grab	
8H30	Grand Opening - Risk-!n 6th Edition (PLENARY ROOM)	
	PLENARY ROOM	ROOM 2
9H00	Breaches happen! Are you adequately prepared?	Captive Essentials
9H45	WORKSHOP: Transform uncertainty into strategy in volatile ecosystems – Master the art of pre-crisis foresight.	PANEL : Identifying and managing risks in an ecosystem – Which role could technology play?
10H25	MORNING COFFEE BREAK & NETWORKING #1	
10H55	Innovation and Resilience in Action: How to Successfully Navigate the Complexity of Multiple Events	Bridging Tradition with Innovation: Navigating AI Risks Effectively
11H40	Managing Adversarial People And Personalities	Demystifying Alternative Risk Transfer
12H20	LUNCH & NETWORKING #2	
13H20	Navigating Towards Enterprise-Wide Resilience	What's the role of an Independent Non Executive Director in your captive?
14H05	Metricating Mindsets: Integrating Human Factors in Risk Management	Adapt to climate change. How much does it cost ?
14H45	AFTERNOON COFFEE BREAK & NETWORKING #3	
15H15	Competency-Based ESG as a catalyst for sustainable business transformation and investor confidence.	Multinational organizations faced with increasing geopolitical risks
16H00	Navigating Geo-Political Risk in Travel	PANEL : The continuing evolution of captives
16H40	AFTERNOON COFFEE BREAK & NETWORKING #4	
17H05	Cross-Industry Utilisation of Resilience Skill Set	Lessons learnt from risk and captive managers: what did not work as planned.
17H50	Best Practices in Building Your Third-Party Risk Management Program	
18H30	APERO, SURPRISES & NETWORKING #5	

Friday 31 May 2024

Session	Time
Welcome Coffee	8H00
PLENARY : Risk management as a driver for sustainable growth — PLENARY ROOM	8H30
ESG Compliance: Balancing cost and accuracy / PANEL: GRC a waste of time! CEOs point of view on Risk Management	9H15
MORNING COFFEE BREAK & NETWORKING #6	9H55

PLENARY ROOM	ROOM 2	STUDIO 6	Time
ESG and Risk-Decision Making: Friends or foes?	Managing hidden externalities and over-hyped expectations associated with technological innovations	WORKSHOP : Quantitative risk analysis, reducing cost of risk and saving hard cash	10H25
A roadmap to Trusted AI through reimagined Gover-nance and Risk Management.	How can risk managers rely on Internal Audit? 4 future trends		11H10
Risk management must go hand in hand with crisis management	Turmoil at a Ukrainian Bank		11H55

LUNCH & NETWORKING #7 — 12H35

PLENARY ROOM	ROOM 2	STUDIO 6	Time
What makes a great Chief Risk Officer	Award winning BCM strategies beyond compliance	WORKSHOP : Crisis Management Simulation	13H35
Risk Management for NGOs Tolerable Risks	ISO 31000: the most misinterpreted standard in risk management		14H15
Cyber Risk Insurance challenges	Key factors for a successful Risk Communication - IARCC		15H00
Closing remarks and group picture			15H45

ERM - Enterprise Risk Management

I&C Insurance and Captives

RC & CM Resilience, Crisis & Continuity management

8:00 AM — WELCOME COFFEE & BADGE GRAB — HUB

PLENARY ROOM

8:30 AM - 8:55 AM

Grand Opening - Risk-!n 6th Edition

In this short session we will take you through the conference set-up and the programme, Katja and Pascal will assist me and give you some insights of the next two days.

SPEAKER

Pascal PRÉVOST
Founder
Prévost Conseils et Formations

SPEAKER

Stéphane MARTIN
Co-Founder
Risk-!n

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PLENARY ROOM

9:00 AM - 9:40 AM

Breaches happen! Are you adequately prepared?

Big, Medium, or Small. Nobody is immune against Cyberattacks. Join our session where CH Media CISO Hannes Brunner will share his experience and learnings following a serious cyber attack.

Together, we will investigate how prevention, detection and response can fail and why technology alone is almost never the Cybersecurity answer it so often promises to be.

We will then explore real avenues for effective Cyber Risk Management.

SPEAKER

Hannes BRUNNER
Chief Information Security Officer,
CH Media

SPEAKER

Stefan DYDAK
Head of Security Consulting,
Adnovum AG

RC & CM

ROOM 2

Captive Essentials

With the hardening of the insurance market and the increased benevolence of national tax authorities, captives look as the next best option to have access to affordable premiums and coverages.

This session will help beginners become more familiar with the concept and be aware of the steps to follow in order to create and run a captive in a regulated environment like Switzerland.

The speakers have experience in managing a reinsurance captive with a diversified portfolio and in recently starting the captive journey.

SPEAKER

Maurizio MICALE
Group Vice President Corporate Insurance Risk Management,
Stmicroelectronics Int.l N.V.

SPEAKER

Pascal PRÉVOST
Founder
Prévost Conseils et Formations

I&C

9:40 AM — COFFEE BREAK — HUB


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PLENARY ROOM

9:45 AM - 10:25 AM

ROOM 2

WORKSHOP: Transform uncertainty into strategy in volatile ecosystems – Master the art of pre-crisis foresight.

Mastering Pre-Crisis Management in High Volatility Environments: Our intensive one-hour workshop is your gateway to understanding the critical pre-crisis activities in today's highly volatile and interconnected ecosystems. Emphasizing the significance of early detection and response to systemic risks, we delve into strategies for identifying and interpreting weak signals amidst the chaos. This session is crucial for professionals navigating complex, rapidly changing environments, offering insights on maintaining agility and foresight. Learn to anticipate and mitigate potential crises, reinforcing your organization's resilience against the backdrop of an ever-evolving global landscape.

SPEAKER

Gautier POROT
Global Crisis Management Practice Leader, Consulting,
International SOS

RC & CM

PANEL : Identifying and managing risks in an ecosystem Which role could technology play?

No one doubts anymore that today's risk environment is becoming increasingly complex, interconnected and difficult to predict. The commercial lines business in particular, with its companies operating worldwide or internationally, is affected by the effects. Individual stakeholders in the insurance industry are pursuing improved risk management solutions and the innovations of insurtechs are increasingly scalable into the corporate business. But do these efforts serve everyone involved, do they include the customer/risk manager and how could all stakeholders across the entire value chain benefit from the innovations? In this panel discussion we will examine these questions from different perspectives.

SPEAKER

Silvia SIGNORETTI
President
Swiss InsurTech Hub

SPEAKER

Jacqueline BARTH
Commercial Lines Chapter Lead
Swiss InsurTech Hub

SPEAKER

Santiago GOMEZ
Head Officer
PEMEX

SPEAKER

Ralph GOLDENER
MD Aon Insurance Managers
Aon

SPEAKER

Urs LÜTHY
Head of Commercial Insurance Switzerland
Zurich Insurance Company

SPEAKER

Sinan GEYLANI
Founder & CEO
Touch Risk GmbH

I&C

10:25 AM MORNING COFFEE BREAK & NETWORKING #1 HUB

PLENARY ROOM 10:55 AM - 11:35 AM ROOM 2

Innovation and Resilience in Action: How to Successfully Navigate the Complexity of Multiple Events

The escalating and interconnected global crises we now find ourselves facing demand a new descriptor to define the scale of the problems: the 'polycrisis'. —a convergence of multiple crises. This has created a unique set of challenges that demand a comprehensive and coordinated approach. In the face of these intricate and multifaceted challenges, Everbridge Critical Event Management (CEM) has emerged as a transformational solution, a beacon of hope amidst the storm of interwoven crises. Beyond traditional crisis management, CEM not only enhances crisis response but also fosters resilience, drives innovation, and facilitates international collaboration, becoming a critical asset in the face of the unpredictable and interconnected crises that define our times.

SPEAKER

Owen MILES
Field CTO
Everbridge

RC & CM

Bridging Tradition with Innovation: Navigating AI Risks Effectively

Dive into the complex landscape of AI risk management, focusing on trends, legislation and the central role of insurance. Furthermore, explore the diverse risks associated with artificial intelligence, from data quality challenges to the limits of learning. Moreover, discover strategies to identify, assess and quantify the use of AI and risk mitigation techniques and the evolving area of risk transfer through insurance. Finally explore lessons learned from cyber risk management and discover actionable steps to reduce the overall cost of AI risk.

SPEAKER

Manuel PACHLATKO
Head Cyber Specialty,
AON

MODERATOR

Philippe SEJALON
CEO
The INGAGE Institute

ERM I&C RC & CM

PLENARY ROOM 11:40 AM - 12:20 PM ROOM 2

Managing Adversarial People And Personalities

Until AI wipes us out or puts us in the battery factory, people of all types and personalities will be a fixture in life and the workplace. Unfortunately, one or two people in your workplace can make you absolutely miserable, disrupt your initiatives, and potentially derail your career.
Lee Oughton and Tim Wenzel understand this challenge and how it disrupts team environments and the entire workplace. They also understand the opportunity which presents itself in these situations and want to help you leverage it to lead inspirationally through the adversity.
This workshop will bring attendees together to discuss the reasons for these behaviors, and strategies and tools for both staff members and leadership to deal productively with them.

SPEAKER

Lee OUGHTON
Chief Customer Officer, SPS & Co-Founder
The Kindness Games

SPEAKER

Tim WENZEL
Associate Managing Director
Kroll & The Kindness Games

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Demystifying Alternative Risk Transfer – Understanding Its Components and Potential Impact on Your Company's Insurance Program

Join to unravel the complexities of Alternative Risk Transfer (ART) during our session. Discover the intricacies of various solutions, exploring their components and understanding the specific needs they address. Gain insight into the opportune moments to consider ART solutions in the realms of risk management and insurance program design. This session aims to demystify ART, offering a comprehensive understanding of its applications and providing clarity on how it can strategically enhance your approach to risk. Join us as we illuminate the path to a deeper comprehension of ART's significance in shaping resilient risk management strategies.

SPEAKER

Thomas KEIST
Chief Commercial Officer
SRS Altitude

I&C

12:20 AM LUNCH & NETWORKING #2 HUB

PLENARY ROOM — **1:20 PM - 2:00 PM** — **ROOM 2**

Navigating Towards Enterprise-Wide Resilience

In the dynamic world of business, safeguarding organizations against unforeseen challenges is essential. This session offers a comprehensive exploration of strategies and best practices aimed at enhancing organizational resilience. Through real-world case studies and practical insights, participants will gain actionable knowledge in proactive risk management and adaptability. Attendees will learn to navigate disruptions effectively, ensuring long-term sustainability. Cultivating a resilience-centric culture emerges as a focal point, positioning organizations to flourish in dynamic environments. This session underscores the strategic importance of readiness and adaptability in a rapidly changing business landscape.

SPEAKER

Rajeev DUTT
General Manager MEA/APAC,
Swiss GRC

ERM

What's the role of an Independent Non Executive Director in your captive?

Have you ever thought to hire an Independent Non Executive Director in your captive ? if yes you can come and testify on the important role they can play. If no, do join us to understand their role and what you should look after to avoid the major pitfalls and be sure to get the most out of your choice. Through Q & A you will have a sound overview of what can be achieved and how to get prepared !

SPEAKER

Andrew BRADLEY
Independant Non Executive Board Member

SPEAKER

Dr. Paul WÖHRMANN
Captive Consultant,
Swiss Re Corporate Solutions Ltd

SPEAKER

Françoise CARLI
President,
Zakubo Consulting

I&C

PLENARY ROOM — **2:05 PM - 2:45 PM** — **ROOM 2**

Metricating Mindsets: Integrating Human Factors in Risk Management

Conversations around risk tend to focus on objectifying it, counting errors, and quantifying events. They usually undervalue or completely ignore the human factor. Decisions are made by people, policies are processed by people, data is understood and applied by people. Our risk-taking dispositions are our most significant and consequential characteristics. They determine how we cross roads, plan holidays, how we perform at work, especially in risk critical occupations, and our reactions to regulations and change.

Geoff Trickey provides clarity on the human side of risk - outlining a taxonomy that makes subjective risk measurable with a robust and reliable methodology.

SPEAKER

Geoff TRICKEY
CEO and Chartered Psychologist,
Psychological Consultancy Ltd (PCL)

ERM RC & CM

Adapt to climate change. How much does it cost ?

Climate change affects communities and businesses. Lots of them have already disclosed TCFD-aligned reporting and others are working on CSRD.

Qualification of future climate risks is now a commodity... but what about quantification?

During this workshop, we will show different use cases of quantification of financial impacts of physical risks and transition risks, exploring ingredients that are necessary and role a risk manager can play.

SPEAKER

François LANAVERE
Head of Strategic Partnerships,
Axa Climate

SPEAKER

Héloïse BARBAT
Principal, Sustainable Strategy for Industry Adaptation
AXA Climate

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2:45 PM AFTERNOON COFFEE BREAK & NETWORKING #3 — HUB

PLENARY ROOM — 3:15 PM - 3:55 PM

Competency-Based ESG as a catalyst for sustainable business transformation and investor confidence.

Senior Leaders who drive and sustain their ESG ambitions effectively are more likely to achieve "ESG momentum" (McKinsey, 2023) and to benefit from financial gains and meaningful business advantages. At the heart of achieving these benefits is to view ESG as a business growth driver rather than as a compliance issue. We will demonstrate how a competency-based leadership strategy powered by effective tools and indicators can provide a simple and flexible approach to achieving this goal. Our aim is to empower leaders and risk managers so they can achieve ESG momentum together with their stakeholders.

SPEAKER

Sylvain MOSSIÈRE
Founder & CEO,
Skillspotting

SPEAKER

Tanja WRANIK
Founder & Managing Director,
Pimetrics

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ROOM 2 — 3:15 PM - 3:55 PM

Multinational organizations faced with increasing geopolitical risks

It is obvious that world security is changing fast with uncertainty and unpredictability growing. This has a significant impact for multinational organizations and risk managers have to adapt to anticipate and react quickly in order to protect assets and people, not to mention supply chains. Some risk and security managers will share their experience on how they manage to navigate in this challenging environment and how they feel that the insurance market offers adequate solutions to mitigate these evolving risks.

SPEAKER

Issiah SAKHABUTH
Head of Benefits,
International Committee of the Red Cross

SPEAKER

Pascal PRÉVOST
Founder,
Prévost Conseils et Formations

SPEAKER

Rocco BOZZELLI
Head of Global Insurance,
MSC Cruises SA

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PLENARY ROOM — 4:00 PM - 4:40 PM

Navigating Geo-Political Risk in Travel

Delve into the world of Geo-Political Risk through the lens of a former diplomat. Explore how to overcome complexities, improve security measures and confidently steer through the ever-evolving geopolitical landscape. Discover an effective roadmap for travel risk management, aligning with the precision and foresight needed in today's challenging world.

SPEAKER

Lloyd FIGGINS
CEO,
The TRIP Group

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ROOM 2 — 4:00 PM - 4:40 PM

PANEL : The continuing evolution of captives

As captives continue to gain in popularity and further make their way into the insurance mainstream, we take a look at how this is impacting a rise in new domiciles across Europe, a widening array of risks being written via captives, and the future of reinsurance structures.

SPEAKER

Alexandra GEDGE
Senior Captive Consultant
Hylant Global Captive Solutions

SPEAKER

Françoise CARLI
President,
Zakubo Consulting

SPEAKER

Roy Baumann
Altitude Underwriting ead of Casualty & FinPro,
SRS Altitude

MODERATOR

Luke HARRISON
Senior reporter
Captive Intelligence

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4:40 PM — AFTERNOON COFFEE BREAK & NETWORKING #4 — HUB

PLENARY ROOM — **5:05 PM - 5:45 PM**

Cross-Industry Utilisation of Resilience Skill Set

This will be an interactive session where the audience will be exploring how different industries utilize the same skill set while setting a strategic resilience framework.

SPEAKER

Guy STONE
Business Continuity Manager Axpo rading & Sales,
AXPO

SPEAKER

Peter JOHNSON
Global Produce Development Business Continuity Lead,
ROCHE

RC & CM

ROOM 2 — **5:05 PM - 5:45 PM**

Lessons learnt from risk and captive managers: what did not work as planned.

Despite in-depth risk mapping initiatives and well-designed risk mitigation plans, events do not always materialize as expected, sometimes with potential catastrophic consequences.
How did risk managers cope with some unprecedented events and contribute to make their organizations overcome them?
How some captive owners have met some disruptive events which were not in line with the original business plans and dealt with them?
These fireside chats with experienced professionals will help draw some lessons for the future

SPEAKER

Paul O'DWYER
Head Risk & Insurance
SITA Switzerland International s.a.

SPEAKER

Carl LEEMAN
Chief Risk Officer,
Katoen Natie International s.a.

SPEAKER

François BEAUME
VP Risks and Insurance, Sonepar. VP AMRAE,
SONEPAR

SPEAKER

Pascal PRÉVOST
Founder, Prévost Conseils et Formations
WINBIZ SA

I&C

PLENARY ROOM — **5:50 PM - 6:30 PM**

PLENARY: Best Practices in Building Your Third-Party Risk Management Program

New regulations, rising cyber threats, and tangible business resilience risks make the need for a scalable third-party risk management (TPRM) program paramount. An immature TPRM program can cost organizations money, time, and ultimately, increase the risk of reputational damage from third-party incidents. Join this panel discussion where we discuss:
- How to scale a TPRM program efficiently?
- What are the most common mistakes and best practices to create a successful Third Party Risk Program?
- Trends in Supply Chain Management

SPEAKER

Zuzana REBROVA
Lead of Third Party Cyber Risk Management
Swiss Re

SPEAKER

Jörg SOORMANN
Senior GRC Strategic Director DACH
OneTrust

MODERATOR

Tarek WÜSTEFELD
Strategic Client Executive
OneTrust

ERM I&C RC & CM

HUB — **6:30 PM - 8:30 PM**

Apero, Surprises & Networking #5

After a long day of learnings, we are inviting you for a relaxing time with your new and old friends!

DAY 2


emilee
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Human Capital solutions making
ESG a business growth driver
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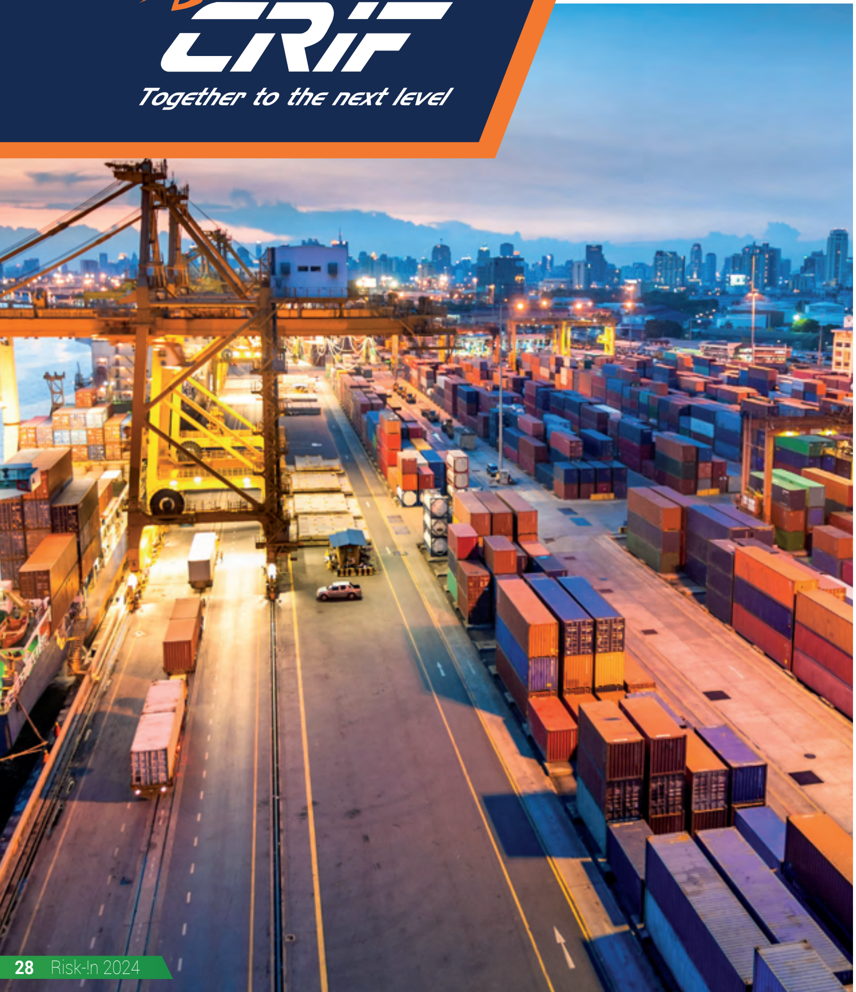

8:00 AM **WELCOME COFFEE** HUB

PLENARY ROOM

8:30 AM - 9:10 AM

PLENARY : Risk management as a driver for sustainable growth

Aon will provide an update from their recent Global Risk Management Survey on how organizations' exposures to individual risks are evolving, are increasingly interconnected, and often only partly insurable or often even uninsurable. So how are companies responding to these challenges? While most organizations are creating plans to address their top risks, it is increasingly difficult to adequately measure potential exposures, leaving efforts to mitigate or recover likewise inadequate. This session will explore ways in which companies are quantifying their total cost of risk and using a variety of risk capital transfer solutions to manage these interconnected risks. We will also touch upon certain challenging risk classes and emerging solutions.

SPEAKER

AL PAAS
Managing Director &
Enterprise Client Leader
Aon

SPEAKER

Christian LEDER
Chief Commercial Officer
Aon

SPEAKER

Lukas NIEDERMANN
Head of Risk Finance
Aon

MODERATOR

Cathy COURSE
EMEA Growth Leader
Enterprise Clients
Aon

ERM I&C RC & CM

PLENARY ROOM

9:15 AM - 9:55 AM

ESG Compliance: Balancing cost and accuracy

Regulation tends to put (one) price on risk, but there are many other sources of risk lurking in your supply chain - even without the regulators. This presentation will try to establish a simple balance between the cost of ESG transparency and the cost of achieving it. A pragmatic approach to compliance and scope 3 transparency through the example of a (true-to-life) case study

SPEAKER

Richard GAECHTER
Head, CRIF Consulting,
CRIF

SPEAKER

Thomas SCHWEGLER
Founder & CEO,
Tropical Mountains GmbH

ERM RC & CM

ROOM 2

PANEL: GRC a waste of time! CEOs point of view on Risk Management

Three CEO's and business owners are sharing their risk management experience. Data security, M&A, human aspects are a few key words we'll discuss during this session.

SPEAKER

Andreas VON GREBMER
CEO,
360inControl®

SPEAKER

Hans-Jakob BOESCH
Owner and Executive Director,
hjb GmbH

SPEAKER

Jakob BARANDUN
CEO,
Suisse Capricorn

SPEAKER

Karl Heinz KOCH
Partner,
Insight Momentum

ERM I&C RC & CM

9:55 AM **MORNING COFFEE BREAK & NETWORKING #6** HUB

PLENARY ROOM

10:25 AM - 11:05 AM

ESG and Risk-Decision Making: Friends or foes?

We're hearing more and more about sustainability and the role it plays in companies. Whether it is perceived as a hindrance or a performance driver, ESG is a necessary element in any strategy and risk management. But how can we take it into account when making decisions? Using a practical example, we'll look at the importance of ESG and how to integrate it into your risk management decisions.

SPEAKER

Ariane CHAPELLE
Partner – BDO Chapelle Risk Advisory & Training
BDO

SPEAKER

Jérémie BERTRAND
Deputy Academic Director Master Cycle PGE,
IÉSEG School of Management

ERM

ROOM 2

Augmented Risks : managing hidden externalities and over-hyped expectations associated with technological innovations

Technological innovations are very often presented as a source of opportunities and positive disruptions. Yet, negative externalities, viability issues or unscrupulous practices hide behind the veil of over-promotion and fear of missing out inherent to innovative solution. This session will give you tools and recommendations to adopt a balanced approach to innovation and help you see through the hype, while discussing how to make judicious use of technology as a Risk Manager or Compliance Professional.

SPEAKER

Dr. Birgul COTELLI
President Groupement des Compliance Officers de Suisse Romande et du Tessin (GCO) and Senator for Switzerland at World Business Angels Investment Forum (WBAF),
GCO and WBAF

SPEAKER

Maximilien ROCHE
Founder and Expert Advisor,
Rock Integrity & Investigations

ERM

STUDIO 6

10:25 AM - 11:50 AM

WORKSHOP : Quantitative risk analysis, reducing cost of risk and saving hard cash

This workshop offers hands-on experience in quantitative risk analysis, demonstrating its power to reduce operational losses and save on insurance costs. Move beyond traditional qualitative methods for more robust, evidence-based risk management. Learn to quantify risks for better business decisions, achieve fair insurance pricing, and avoid under/over-insurance.

Discover how to select the right insurance broker, market your risks effectively, and avoid common pitfalls. Real-life examples illustrate the impact of quantitative analysis on cost reduction and insurance optimization.

SPEAKER

Alex SIDORENKO
Group Head of Risk, Insurance and Internal Audit,
Serra Verde Group

! THIS WORKSHOP LASTS 2 SESSIONS. !

ERM I&C

! 3 SESSIONS 3 ROOMS SAME TIME !


As AI gains human skills, can it also gain human trust?
To see AI with different eyes, visit EY.ai
EY.ai - a unifying platform
The better the question. The better the answer. The better the world works.
EY
Building a better working world

PLENARY ROOM — 11:10 AM - 11:50 AM — ROOM 2

A roadmap to Trusted AI through reimagined Governance and Risk Management.

AI is transforming business operations across numerous industries, so it does with the concept of organizational trust, societal expectations and businesses risk profiles.

In this session we will explore what Trusted AI means and why trustworthy practices to AI use and development are of strategic importance for organizations. We will see what are the implications of pursuing Trusted AI for existing corporate governance elements and specifically risk management ecosystem. You will learn the practical approach to managing AI risk universe and different perspectives on AI risk classification. We will share a roadmap to Trusted AI through aligned governance and right-sized risk management framework.

SPEAKER

Iuliia METITIERI
Senior Manager, Risk Consulting,
EY

SPEAKER

Janine LUGINBÜHL
Consultant, Risk Consulting,
EY

ERM — RC & CM

How can risk managers rely on Internal Audit? - 4 future trends

Exchange of views and experiences on how to integrate risk on the Internal Audit agenda.

SPEAKER

Jean-Paul DUPERRON
Ex-VP of Swiss Steel for IA & RM

SPEAKER

Marie-Laure STEICHEN
Vice President, Head of Internal Audit and Risk Management,
Luxair

MODERATOR

Ghislain De KERVILER
Partner,
CEO Switzerland,
Eye2Scan

ERM

PLENARY ROOM — 11:55 AM - 12:35 PM — ROOM 2

Risk management must go hand in hand with crisis management

In today's dynamic business landscape, maintaining a strategic perspective amidst chaos is essential for effective crisis response. Discover how HOLIS' advanced information management system, empowers organizations to bridge the gap between strategic objectives and tactical execution during crises. Through a real-world IT threat example, learn how HOLIS enables proactive decision-making, enhances situational awareness, and strengthens organizational resilience.

SPEAKER

Innocentia YEBUAH
Crisis Consultant,
HOLIS

ERM — RC & CM

Turmoil at a Ukrainian Bank

On October 5th, 2021, a video appeared on YouTube, published by the media Radio Free Europe/ Radio Liberty, which showed how two journalists of the investigative TV programme Schemes were subjected to a physically aggressive treatment in the state-owned Ukreximbank, the third largest in Ukraine, while filming an interview with its CEO. Within 48 hours, the video of the incident gathered almost 700'000 views.

The event caused a major outrage amongst the Ukrainian public opinion, as well as the international community in Ukraine and abroad. The Supervisory Board now had to manage the crisis created by the CEO's conduct.

SPEAKER

Alexia MICHIELS
Partner,
Resilience Institute

SPEAKER

Dimitri CHICHLO
CEO & Founder,
AndSecure

ERM — RC & CM

12:35 AM — LUNCH & NETWORKING #7 — HUB

PLENARY ROOM

1:35 PM - 2:15 PM

What makes a great Chief Risk Officer

In this enlightening session, industry expert Serena Fioravanti, former CRO of CS Switzerland uncovers the keys of successful CROs.

Delve into the essential hard and soft skills crucial for navigating the complexities of the ever-changing risk landscape. Learn from Serena's experience and expertise on how to best engage with different stakeholders, what she expects from the next generation of CROs, and the universal role of risk management across industries.

Gain invaluable insights and actionable strategies to elevate your own risk management practices.

SPEAKER

Dr. Kathrin Anne MEIER
Managing Director,
Corporate Life Mastery GmbH

SPEAKER

Serena FIORANVANTI
Chief Risk Officer,
Credit Suisse

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ROOM 2

Award winning BCM strategies beyond compliance

Once seen as mere regulatory compliance, Business Continuity Management (BCM) now plays a pivotal role in organizational resilience. This session delves into BMW Bank's transformation, showcasing practical, data-driven approaches to BCM's evolution into a governance tool. Learn the significance of forward-looking BCM-tools, shifting from crisis response to proactive decision-making. Explore our innovative BCM strategies, elevating resilience and strategic planning beyond compliance. Discover our Resilience Award and the IBCRM.

SPEAKER

Frank FISCHER
Chairman of the Executive Board, IBCRM
Institut für Business Continuity & Resilience Managemen

SPEAKER

Johannes GREIM-KUCZEWSKI
Head of Organisations, Strategic Providermanagement,
Alphabet Fuhrparkmanagement GmbH

SPEAKER

Jonas MUTOMBO
Specialist Business Continuity Management,
BMW Bank

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STUDIO 6

1:35 PM - 2:55 PM

WORKSHOP : Crisis Management Simulation

Whatever your position and experience, come and live an immersive strategic crisis management experience of a cyber crisis in the shoes of the management committee. You'll identify the major dynamics of a cyber-attack, understand the multi-dimensional and strategic stakes of a cyber-attack, familiarize yourself with the crisis management method, and assess the impact of crisis communication on stakeholders.

! THIS WORKSHOP LASTS 2 SESSIONS. !

SPEAKER

Emmanuelle HERVÉ
CEO, EH&A
Crisis management

SPEAKER

Lisa GAUTHIER
Senior Crisis Communication Expert, EH&A
Crisis management

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! 3 SESSIONS 3 ROOMS SAME TIME !

HOLIS
From information to action

Give your crisis team the software it needs to be effective

The best solution for managing your crises and incidents

Ultra-rapid alert and mobilisation

Assess a situation, alert management and mobilise the crisis team in less than 5 minutes. Ensure rapid intervention and limit the damage caused by the crisis.

AI support

Transform the overwhelming flow of data into concise, actionable insights with the power of artificial intelligence.

Smooth, efficient collaboration

Ensure fluid resource management and clear communication between teams for fast, concerted action in the event of a crisis or multiple crises.

Instant access to continuity plans

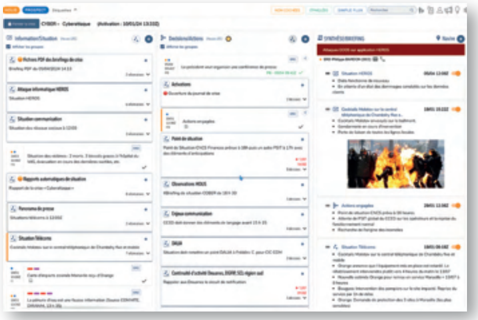
Save precious time. Access your predefined continuity plans and ensure optimum coordination of your teams.

Automated summary

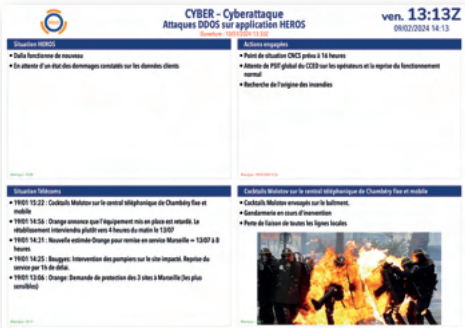
Automatically generate personalised briefings based on the data and information stored in the platform.

More effective crisis exercises

HOLIS is the best way to anchor best-in-class practices within a crisis unit. Our technology organises and structures work during crisis exercises.



Streamlined Information flow and action plan



Automated one-page summary

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https://demo.holis-apps.com

2:15 PM - 2:55 PM

PLENARY ROOM

PANEL: Humanitarian response, risk, & insurance - The winning combination for impact!

Emergency goods distribution remains crucial in humanitarian response, but the sector now explores anticipatory risk response tools for faster aid provision during crises, whether fast or slow onset. Anticipatory action tools are increasingly vital, saving millions yearly. This panel introduces a novel collaboration between the third sector and insurers to bolster disaster risk response in developing regions.

SPEAKER

Chiara AMBROSINO
Climate, Environment & Resilience Advisor,
Plan International UK

SPEAKER

Emma KARHAN
Head Public Private Partnerships,
Aon UK

SPEAKER

Sabrina SEGAL
Integrity, Risk, and Compliance Advisor, Tolerable Risk Consulting

ERM

ROOM 2

ISO 31000: the most misinterpreted standard in risk management

When talking to people that say they know ISO 31000, it always surprises me that a majority only thinks about “risk assessment” and “risk reporting”. They know about (some of) the tools offered in ISO 31010, but they are completely ignorant about the real vocation of this standard. They don’t have a leadership commitment document or a developed risk management policy, they hardly understand the reason and power of the ISO 31000 principles, they ignore the purpose and benefits of a common vocabulary, and they don’t understand the true potential of a well-developed ISO 31000 Framework, which is what this standard is really about. Finally, they only effectively use the assessment and reporting part of the ISO 31000 process, which in fact is the least interesting part of that process. How does that happen?

SPEAKER

Emmanuel JOHANNES
GNIC Representative for Africa,
Kepler Associates Limited

SPEAKER

Peter BLOKLAND
Chairman,
GNIC npo

ERM

3:00 PM - 3:40 PM

PLENARY ROOM

Cyber Risk Insurance challenges

Cyber Risk Insurance Challenges» delves into the complexities of insuring against cyber threats. This session explores the evolving landscape of cyber risks, including data breaches, ransomware, and supply chain vulnerabilities, and the corresponding challenges for insurers. Topics include risk assessment methodologies, policy coverage limitations, pricing models, and emerging regulatory frameworks. Insights into the dynamic nature of cyber threats and their impacts on insurance underwriting and claims management will be discussed. Attendees will gain a comprehensive understanding of the intricacies involved in mitigating cyber risks through insurance and navigating the evolving landscape of cybersecurity.

SPEAKER

Danny VAN WELKENHUYZEN
CEO - Managing Director,
MIRIS

SPEAKER

René VAN OOSTEN
Regional Sales Director,
Citalid

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ROOM 2

Key factors for a successful Risk Communication - IARCC

In order to develop a successful risk communication strategies and plans, numerous factors need to be taken into account.

On the one hand, the diversity of risks requires customised messages, the selection of the adequate media and communication content that is designed for a special target group.

In addition, communication is aimed at an audience that is extremely heterogeneous, assesses risks differently and need therefore be addressed with a variety but coherent communication content.

SPEAKER

Dr. Herbert KOCH
President of IARCC, International Association of Risk and Crisis Communication

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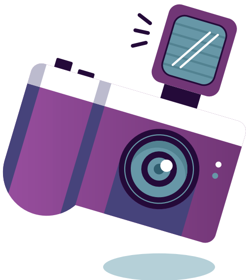
PLENARY ROOM

3:45 PM - 4:00 PM

Closing remarks
and
group picture



Stéphane MARTIN
Co-Founder
Risk-!n

Risk-!n

EVENTS FOR RISK PROFESSIONALS

12-13 MAY 2025

21-22 MAY 2026

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MARRIOTT HOTEL

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into all business decisions

We use the best of our data

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+100k sites assessed for climate change impact

We support organizations in their adaptation and transformation journey.

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+2,5M vulnerable people protected

We provide fast financial recovery after natural or climate-related disasters.

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We build new mechanisms and strategies to finance the shift to regeneration.

Training

+4M employees onboarded in our Climate School

We enable companies to upskill and engage all employees to succeed in the sustainable transition.

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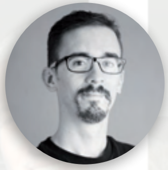

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At Aon, we exist to shape decisions for the better — to protect and enrich the lives of people around the world. Our colleagues provide our clients in over 120 countries and sovereignties with advice and solutions that give them the clarity and confidence to make better decisions to protect and grow their business.

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